

**CONFLICT MANAGEMENT**  
**TENTATIVE CLASS SCHEDULE: FALL 2009** (Draft 2)

<b>Course Title</b>	<b>Course Number</b> (You may enroll using any <b>ONE</b> of these rubrics.)	<b>Dates / Times</b>	<b>Instructor Room #</b>
<p><b>Introduction to Mediation August Session</b></p> <p><i>Defines the process of mediation, its history and development, and theories of conflict resolution and negotiation. This course fulfills the requirements of Senate Bill 1436 for mediation training in Texas. Students also learn how to be successful third party neutrals.</i></p>	<p><b>CMDR 1318.</b> (College Credit)  <b>DRCM 1072.</b> (Continuing Education)</p>	<p>Attend class:</p> <p><b>August</b>  <b>14</b> (Fri 5-9pm)  <b>15</b> (Sat 8am-5pm)  <b>16</b> (Sun 1-5pm)  <b>22</b> (Sat 8am-5pm)  <b>23</b> (Sun 8am-5pm)  <b>29</b> (Sat 8am-5pm)</p> <p><i>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</i></p>	<p>Adam McGough</p> <p>A631 or 6<sup>th</sup> Floor 701 Elm</p>
<p><b>Introduction to Mediation Halloween Session * see below</b></p>			
<p><b>Internship Conflict Management begins Sept. 8<sup>th</sup> – see below for details</b></p>			
<p><b>Texas Family Code in Dispute Resolution</b></p> <p><i>This course surveys the Texas Family Code with particular emphasis on adoption, divorce, paternity, custody, support, and child care. This course provides a foundation of family law in order to assist practitioners address aspects of family law in mediation and conflict resolution. (3 Lec.)</i></p>	<p><b>CMDR 1324.</b> (College Credit)  <b>DRCM</b> (Continuing Education)</p>	<p>Attend Class:</p> <p><b>September</b>  <b>11</b> (1-5pm)  <b>12</b> (8am-5pm)  <b>13</b> (8am-5pm)  <b>18</b> (1-5pm)  <b>19</b> (8am-5pm)  <b>20</b> (8am-5pm)</p> <p><i>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</i></p>	<p>Michelle Shughart A621</p>
<p><b>Introduction to Conflict Dynamics</b></p> <p><i>The foundation course in the field of dispute resolution that includes negotiation, mediation, and arbitration. It examines the nature of disputes and the multiple arenas in which conflict occurs. This course provides an overview of professional opportunities in dispute resolution studies.</i></p>	<p><b>CMDR 1309.</b> (College Credit)  <b>DRCM 1070.</b> (Continuing Education)  <b>SOCI 1306.</b></p>	<p>Attend class 8:00am-5:00pm* <b>unless otherwise noted below</b> on:</p> <p><b>September</b>  <b>5</b> (Sat)  <b>6</b> (Sun)  <b>12</b> (Sat)  <b>13</b> (Sun)  <b>19</b> (Sat)</p> <p><i>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</i></p>	<p>Glenn Currier Rm. 631</p>

<p><b>Advanced Conflict Management</b></p> <p><i>Prerequisite: (Introduction to Conflict Dynamics). This course is a capstone experience that examines the process of becoming a professional conflict specialist in multiple settings including consulting and working with advocates, corporations, organizations, communities, and nations on both specific and broad conflict issues.</i></p>	<p><b>CMDR 2359</b> <b>DRCM 2078</b></p>	<p>Attend class <b>Monday Nights from 5:30pm – 9:30 pm for 10 weeks</b> on: <b>September 14, 21, 28</b> <b>October 5, 12, 19, 26</b> <b>November 2, 9, 16</b></p> <p><i>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</i></p>	<p>Cris Gilbert Rm. A631</p> <p><b>**Class meets at 4144 N. Central Exwy. Suite 1010, Dallas, TX 74204 214-754-0022</b></p>
<p><b>Introduction to Negotiation</b></p> <p><i>Teaches the techniques necessary to break impasse and get an agreement. Skills include how to create an atmosphere that fosters negotiation, how to conduct difficult conversation and how to mediate “win-win” situations.</i></p>	<p><b>CMDR 1321.</b> (College Credit) <b>DRCM 1071.</b> (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on except where noted: <b>September:</b> <b>17</b> (Thur 5-9pm) <b>24</b> (Thur 5-9pm) <b>26</b> (Sat 8am-5pm) <b>27</b> (Sat 8am-5pm) <b>October</b> <b>2</b> (8am-5pm) <b>3</b> (8am-5pm)</p> <p><i>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</i></p>	<p>Adam McGough Rm. 631</p>
<p><b>Introduction to Cross-Cultural Dispute Resolution</b></p> <p><i>Surveys the special characteristics of conflict based on religious, ethnic, national, or racial identity. Particular emphasis is placed on cross-cultural negotiations and mediations. (3 Lec.)</i></p>	<p><b>CMDR 1312.</b> (College Credit) <b>DRCM 1374.</b> (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm on: <b>September</b> <b>25</b> (Fri 8am-5pm) <b>26</b> (Sat 8am-5pm) <b>27</b> (Sun 8am-5pm) <b>October</b> <b>3</b> (8am-5pm) <b>4</b> (8am-5pm)</p> <p><i>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</i></p>	<p>Roland Tay Rm. 621</p>

<p><b>Introduction to Divorce Mediation</b></p> <p><i>Exceeds the number of contact hours for state-required training as a mediator for family disputes. Examines the issues involved in a divorce and meets the Texas training requirement in divorce mediation. Topics include child custody, support, and property.</i></p>	<p><b>CMDR 1315.</b> (College Credit) <b>DRCM 1073.</b> (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* except where noted on :</p> <p><b>October:</b>  <b>8</b> (Thurs 5-9pm)  <b>10</b> (Sat 8am-5pm)  <b>11</b> (Sat 8am-5pm)  <b>15</b> (Thurs 5-9pm)  <b>17</b> (Sat 8am-12pm)  <b>18</b> (Sun 1-5pm)  <b>24</b> (Sat 8am-5pm)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom..</p>	<p>Adam McGough Rm. 631</p>
<p><b>Workplace Dispute Resolution</b></p> <p><i>As workplaces continue to change, interpersonal rules of conduct become increasingly more important as a strategic management issue. This course covers the specific skills necessary for managing and preventing workplace disputes..</i></p>	<p><b>CMDR 1300</b> (College Credit) <b>DRCM 2074</b> (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on:</p> <p><b>October:</b>  <b>9</b> (Fri)  <b>10</b> (Sat)  <b>11</b> (Sun)  <b>23</b> (Fri)  <b>24</b> Sat)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Renor Shumpert Rm. A621</p>
<p><b>Introduction to Mediation Halloween Session</b></p> <p><i>Defines the process of mediation, its history and development, and theories of conflict resolution and negotiation. This course fulfills the requirements of Senate Bill 1436 for mediation training in Texas. Students also learn how to be successful third party neutrals.</i></p>	<p><b>CMDR 1318.</b> (College Credit) <b>DRCM 1072.</b> (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on except where shown:</p> <p><b>October:</b>  <b>29</b> (Thur 5-9pm)  <b>31</b> (Sat 8am-5pm)  <b>November</b>  <b>1</b> (Sun 8am-5pm)  <b>5</b> (Thur 5-9pm)  <b>7</b> (Sat 8am-5pm)  <b>8</b> (Sun 8am-5pm)</p> <p>*NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Adam McGough Rm. 631</p>

<p><b>Advanced Negotiation</b></p> <p><i>This course moves students to a greater competence level in both the theory and techniques of negotiation. The negotiation process is analyzed from various perspectives. Emphasis is on the preparatory activities and the stages of the negotiation proper, including the reaching and implementing of an agreement. (3 Lec.)</i></p>	<p><b>CMDR 2353.</b> (College Credit) <b>DRCM 2077.</b> (Continuing Education)</p>	<p>Attend class 8:00am-5:00pm* on: <b>November</b> <b>21</b> (Sat 8am-5pm) <b>22</b> (Sun 8am-5pm) <b>December</b> <b>4</b> (Fri 8am-5pm) <b>5</b> (Sat 8am-5pm) <b>6</b> (Sun 8am-5pm) *NOTE: Two hours in addition to those listed above are required for online or other activities outside the classroom.</p>	<p>Adam McGough/ Cris Gilbert Rm. 631</p> <p>Or 6<sup>th</sup> Floor --701 Elm</p>
<p><b>Internship-Conflict Management</b></p> <p>Prerequisite: SOCI 2373 or DRCM 1372/DRCM 1072 Students obtain field experience conducting mediations, and dealing effectively with conflict management situations. They practice in-takes, role-play, develop marketing strategies, as well as other practical skills necessary to become a successful mediator and conflict resolver.</p>	<p><b>DRCM 2179.</b> (College Credit) <b>DRCM 2079.</b> (Continuing Education) <b>SOCI 2389.</b> (Academic Transfer)</p>	<p>Seminars meet: Tuesday evenings 5:30-9:30PM on: <b>Sept. 8</b> <b>Oct. 13</b> <b>Nov. 10</b> <b>Dec. 1</b></p> <p>In addition to the seminars, students must do 36 hrs. of experiential activities as assigned by the instructor. Class meets at Dispute Mediation Service.</p>	<p>Dispute Mediation Service Instructor: Cris Gilbert</p> <p>Class meets at 4144 N. Central Exwy. Suite 1010, Dallas, TX 74204 214-754-0022</p>

**For more information**

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**To register**

Credit classes - Admissions: 214 860-2311

Continuing Education Classes: 214-860-2260 or 2262